



Distance Learning FAQs

Q: How do I log on to my CCPCS-loaned student laptop?

A: CCPCS-loaned laptops have a unique log-on that looks like [\(first name\)@student.creativecityschool.org](mailto:(first name)@student.creativecityschool.org). It was provided on a green sheet of paper when you received the laptop. If you lost it, please contact our office at 443-642-3600 or your teacher.

Q: How do I log on to Zoom?

A: You should be able to log on to a Zoom link provided by our school from any account. However, we are still learning about our new, upgraded Zoom subscription and there may be times when your child needs to log in to Zoom using their district credentials. You can set up your child's Zoom account at <https://bcps-k12-md-us.zoom.us>

- Click "Sign in / Configure Your Account"
- Enter your student's BCPS log on information

Q: How do I download apps onto my CCPCS-borrowed laptop?

A: CCPCS-loaned laptops have security features that protect your child while online, and that prevent users from making downloads. If there are programs that are needed for instruction, we will load them on to all of our computers remotely. Meanwhile, you may access Zoom and OTUS via your web browser. Use <https://bcps-k12-md-us.zoom.us> and <http://my.otus.com>

